

Consultation on 'Supporting our Future' Adult Social Care & Health Draft Strategy 2019-2022



We all need a bit of help sometimes. Adults who are living with a disability or long term health condition may need extra support to stay well and independent, and Reading's Adult Social Care service is there to make sure that support is in place when it's needed. From advice about local groups and activities, through to support on leaving hospital, finding the right aids, or help to arrange home care, our staff support people to make informed choices and live life to the full.

Social care is not the same as health care, but we work in partnership with the NHS to support people's recovery from illness or injury. And we never forget that people live in families and communities: these often provide the most effective care of all, but may need back-up to continue this vital role.

Evidence shows that early help to prevent health problems from getting worse is more cost effective than focusing on support after a crisis. There has never been a more pressing need to ensure that Adult Social Care is as efficient and as cost effective as possible. Government funding for Reading will have been cut from nearly £58 million between 2010 and 2020, leaving the Council with a grant of under £2 million. That grant may be removed entirely by 2020 and there still remains little clarity on how the Government will fund local authorities beyond that point.

We have developed a set of priorities for Adult Social Care over the next three years to ensure we prioritise early help, value individuals and achieve efficiencies. Please tell us what you think of these priorities and how we can work with you – as a resident and/or a care partner – to meet these. Your feedback will help us to work out a detailed plan to get us to where we need to be so that Reading residents receive excellent care and support from a sustainable local system.

This consultation will run from January 2019 to March 2019

A report on the response to this consultation will be presented to Reading Borough Council's at April 2019 Policy Committee.

Please contact us if you:

- have any queries
- would like to receive a hard copy of the consultation questionnaire
- require additional support to understand or complete the questionnaire

If you prefer you can write to us to let us know your comments:

Lorraine Goude (Interim) Head of Strategic Commissioning and Wellbeing

Reading Borough Council

Civic Centre,

Reading

RG1 2LU

Or Email Lorraine.goude@reading.gov.uk

Consultation Questions

“Every Conversation Counts”

CONVERSTAIION 1 - HELPING YOU TO HELP YOURSELF

Please tell us how important each of the following is to you.

	Not at all important	Not very important	Unsure	Important	Very important
Q1. An online self-assessment process to enable people to find their own solutions					
Q2. Co-ordinated information and advice covering health, social care, housing and welfare benefits					
Q3. An Adult Social Care ‘front door’ which supports people to connect with community support as well as formal care services					
Q4. An Adult Social Care approach which focuses on people’s strengths rather than starting with their needs					
Q5. A Community Wellness Hub where people can get information about preventing illness					
Q6. Support to manage a Personal Budget or Direct Payment					
Q7. An e-market place so people can choose and purchase support services online					

Q8. Assistive technology to support independence					
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Q9. Do you have any other comments about how we should Help You to Help Yourself?

CONVERSATION 2 - HELPING YOU WHEN YOU NEED IT

Please tell us how important each of the following is to you.

	Not at all important	Not very important	Unsure	Important	Very important
Q10. Immediate short term at or close to a point of crisis					
Q11. Individualised support to regain independence					
Q12. Short term care focused on achieving outcomes in a set time frame					
Q13. A refreshed Autism Strategy co-produced with people with autism and their families					
Q14. A Learning Disability Accommodation with Care pathway to support more people with a learning disability to live independently at home					
Q15. Timely care reviews					
Q16. Regular communication with Adult					

Social Care service users					
Q17. Adult Social Care staff focused on supporting people to take responsibility for their own health					

Q18. Do you have any other comments about how we should Help You When You Need It?

CONVERSATION 3 - HELPING YOU TO LIVE YOUR LIFE

Please tell us how important each of the following is to you.

QUESTION	Not at all important	Not very important	Unsure	Important	Very important
Q19. A clear role for Reading Adult Social Care as part of the Berkshire West Integrated Care System					
Q20. An integrated health and social care workforce					
Q21. Step Up and Step Down services to support people in the transition from acute care settings to the community					
Q22. A Home Care framework which focuses on enabling people and putting them in control					
Q23. Person-centred standards for residential and nursing care homes					

Q24. A framework for Day Opportunities in Reading					
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Q25. Do you have any other comments about how we should Help You to Live Your Life?

About you

These questions are optional but will help us to see if there are differences between the views of different residents, and to check that we have heard from a representative sample. All the information you give will be kept completely confidential and secure.

Are you?

Male

Female

Which age group do you belong to?

Under 18

18 – 24

25 – 34

35 – 44

45 - 54

45 – 54

55 - 64

65 - 74

75+

Do you have a disability, long-term illness or health problem (12 months or more) which limits your daily activities or the work you can do?

YES

NO

Which of these ethnic groups do you belong to?

- White - British
- White - Irish
- White - Gypsy or Irish Traveller
- White - Any other White background (Please specify below)
- Mixed - White and Black Caribbean Mixed - White & Black African Mixed - White & Asian
- Mixed - Any other Mixed background (Please specify below)
- Asian or Asian British - Indian Asian or Asian British - Pakistani Asian or Asian British - Bangladeshi Asian or Asian British - Chinese
- Asian or Asian British - Any other Asian background (Please specify below)
- Black or Black British - African
- Black or Black British - Caribbean
- Black or Black British - Any other black background (Please specify below)
- Other ethnic group - Arab
- Other ethnic group - Any other ethnic group (Please specify below)
- Prefer not to say
- Don't know

Please give details of "Other"

What is your religion or belief?

- Buddhist
- Christian
- Hindu
- Jewish
- Muslim
- Sikh
- No religion
- Prefer not to say
- Other

Please give details of "Other"

Are you?

- Heterosexual/straight
- Gay or lesbian
- Bisexual
- Prefer not to say
- Other

Please give details of "Other"

Do you want to be kept up to date on future budget proposals and consultations and other council news?

Yes

No

If yes – please provide your contact details

Contact Details:

If you provide your contact details any future participation will be entirely voluntary - there is no obligation

Title		First name		Surname	
Address				Postcode	
Daytime Tel.			Email		

Data Protection

Under the Data Protection Act, we have a legal duty to protect any information we collect from you. We use leading technologies and encryption software to safeguard your data, and keep strict security standards to prevent any unauthorised access to it.

We do not pass on your details to any third party or government department unless you give us permission to do so.

The information you have completed on this form will only be used in connection with your feedback.

I agree to my data stored by Reading Borough Council for the purpose of processing this form

**Thank you for taking part in this consultation
Please return your completed questionnaire by
31st March 2019 to:**

**Lorraine Goude at Reading Borough Council
Civic Centre, Plaza West, Bridge Street
Reading RG1 2LU**

Or Email Lorraine.goude@reading.gov.uk